

"2013-2014 BEST CALL CENTER IN CHINA"

On 16 April 2014, at the Twelfth Summit Forum of China Call Center Industry and the Presentation Ceremony of Awards to Best Call Center and Best Manager in China, the 95518 Customer Service Center of the Company was awarded the "Best Call Center in China" prize. It was the seventh time that the Company won this prize.

"OUTSTANDING CONTRIBUTION AWARD"

On 20 September 2014, at the Launch Ceremony of the "Three Transformations" Program and the Twentieth Anniversary of China Quality Promotion Program organised by China Association for Quality Promotion, the Company was awarded the "Outstanding Contribution Award" for its outstanding performance and contribution in the China quality promotion activities in the past years.



19 AWARDS INCLUDING "MOST INFLUENTIAL INSURANCE BRAND OF THE YEAR"

On 23 October 2014, the "Ninth China Insurance Innovation Prize" was announced at the Seventh China Insurance Culture and Brand Innovation Forum and the Ninth China Insurance Innovation Prize Awards Presentation Ceremony, and the Company won 19 awards including the "Most Influential Insurance Brand of the Year", keeping its number one position among all property insurance companies in terms of the number of awards.

"CHINA BEST INNOVATOR PROCESSES"

In November 2014, in the election award for the "Best Innovator China 2014" jointly organised by *Bloomberg Businessweek/China*, the global management consulting firm A.T. Kearney and China Europe International Business School (CEIBS), the Company won the "China Best Innovator Processes" grand award, being the only award-winning financial institution in 2014.

"2014 TOP 10 CHINA BEST EMPLOYERS"

In December 2014, the "China Best Employer Award" jointly organised by website Zhaopin.com and the Corporate Social Responsibility and Employer Brand Communication Research Center of Peking University was announced, and the Company was awarded one of the "2014 Top 10 China Best Employers". It was the first time the Company was awarded one of the top 10 after being nominated for "China Best Employer Award" for four consecutive years since 2011.

"2014 INSURANCE COMPANY OF THE YEAR (CHINESE PROPERTY INSURANCE COMPANY)"

On 13 December 2014, the "CBN Financial Value Ranking" election organised by China *Business News* was announced and the Company was awarded the "2014 Insurance Company of the Year (Chinese Property Insurance Company)".

"2014 CHINA BEST AUTO INSURANCE BRAND"

On 17 December 2014, at the 2014 (Fifth) China Auto Finance Annual Conference and the 2014 "China Auto Golden Engine Awards" Presentation Ceremony organised by *Moneyweek* and co-organised by dozens of other media including website www.auto.163.com, the Company was awarded the "2014 China Best Auto Insurance Brand" prize. It was the second time that the Company won this prize.

"2014 PROPERTY INSURANCE COMPANY WITH SUPERIOR COMPETITIVENESS"

On 18 December 2014, at the Twelfth Chinese Enterprises with Superior Competitiveness Annual Conference and the 2014 (Sixth) Financial Institutions Competitiveness Awards Presentation Ceremony organised by *China Business Journal* under the Chinese Academy of Social Sciences, the Company was awarded the "2014 Property Insurance Company with Superior Competitiveness".

"2014 AWARD FOR OUTSTANDING CONTRIBUTION TO THE INSURANCE CULTURAL DEVELOPMENT ACTIVITIES IN CHINA"

On 19 December 2014, at the insurance industry cultural development result promotion meeting organised by the Insurance Association of China, the Company was granted the "2014 Award for Outstanding Contribution to the Insurance Cultural Development Activities in China".

"2014 BEST MOTOR VEHICLE INSURANCE BRAND"

On 25 December 2014, at the Summit Forum of "Leading China: Innovation Development in Financial Sector" jointly organised by website www.JRJ.com and the PBC School of Finance of Tsinghua University, the Company was awarded the "Best Motor Vehicle Insurance Brand". It was the second time that the Company was awarded this prize.

"2014 CHINA MOST ADMIRED KNOWLEDGE ENTERPRISE AWARD"

On 13 January 2015, in the election for the "2014 China Most Admired Knowledge Enterprises" (China MAKE) Study organised by the Knowledge Management and Innovation Research Centre of The Hong Kong Polytechnic University, the Company was awarded the "2014 China Most Admired Knowledge Enterprise", being the only insurance enterprise winning the prize since the launch of the award.

"TOP 100 COMPREHENSIVE STRENGTHS"

On 13 January 2015, the final winner list of 2014 "Top 100 Hong Kong-listed Companies" jointly organised by Hong Kong Finet Group Limited and website www.QQ.com was officially announced. The Company was successfully ranked in the main list again for the third consecutive year, ranking the 44th in the "Top 100 Comprehensive Strengths".

"OUTSTANDING CHINESE ENTERPRISE IN SOCIAL RESPONSIBILITY"

On 15 January 2015, at the Seventh China Enterprises Social Responsibility Summit jointly organised by website www.xinhuanet.com and the Chinese Academy of Social Sciences, the Company was awarded the grand prize of "Outstanding Chinese Enterprise in Social Responsibility" for the second consecutive year.

"2014 MOST TRUSTED PROPERTY INSURANCE COMPANY OF THE YEAR"

On 17 January 2015, the election results of Twelfth China Finance and Economics Billboard jointly organised by website www.hexun.com and China Securities Market Research and Design Center was announced. The Company was awarded the "2014 Most Trusted Property Insurance Company of the Year".

"2014 BEST PROPERTY INSURANCE COMPANY"

On 21 January 2015, in the election for the Eighth Session of the "Golden Cicada Award" organised by *China Times*, the Company was awarded the "2014 Best Property Insurance Company".